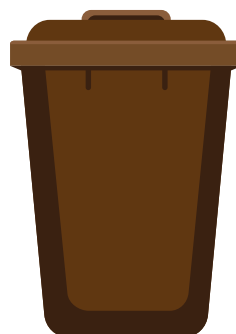




East & North Herts  
**Shared Waste Service**

# NEW containers

Please do  
not use  
them yet



New  
service  
starts from  
4 August

Dear Resident

We have delivered your **new food waste caddy, kitchen caddy, and non-recycling bin** today, ready for your new collection service which starts the week commencing **4 August**.

Please do not place your new bins out for collection until your first collection day after 4 August. If your collection day is changing, we will inform you of this during July.

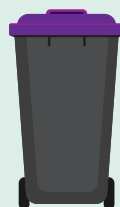
You will need to swap the use of your bins over after your last collection days on the old scheme. You might want to swill out your black bin to freshen it up. We are asking residents to swap their bins, which means there will be new colours for each collection type. These align with changes happening in North Herts and, in the long term, will improve efficiency in bin repairs and purchasing.

Enclosed in this pack are two stickers. Please place these on your bins; how to do this is described on the next page.

## Your household has been provided with:



A new **23 litre brown outside food waste caddy, 5 litre kitchen food waste caddy**, and a small starter roll of caddy liners, ready for the new food waste collection service.



A new **180 litre purple-lidded bin for non-recyclable waste** (you will get a black-lidded bin for mixed recycling, if you already have a purple-lidded one).



**North  
Herts  
Council**

## Applying your bin stickers

We have provided you with two stickers. They should be placed on your bins as per the images below, to help you identify which bin is which. Please ensure the surface is clean and dry before applying your sticker.

### Changes to your current bins after 4 August are:

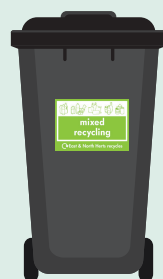


Your **blue-lidded bin will be used for cardboard and paper**. It is a new government requirement to collect paper and cardboard separately, ensuring this material is of a higher quality when it's sent for recycling.

The **blue cardboard and paper sticker** should be placed on your **blue-lidded bin**.

#### What can be recycled in your blue-lidded bin:

Newsprint, white and brown paper, magazines, cereal boxes, cardboard packaging and toilet roll inners.



Your **black-lidded general waste bin will become your mixed recycling bin** – this is because packaging waste is changing, and more waste will be recyclable.

You will also be able to include **loose plastic bags and wrapping** into your **black-lidded mixed recycling bin**.

The **green mixed recycling sticker** should be placed on your current **black-lidded bin**.

#### What can be recycled in your black-lidded bin:

Tins, cans, foil, cartons, glass bottles, jars, plastic; tubs, bottles, trays, film lids, plastic bags and wrappings.



**1 week cycle** – **Food waste** collections will be weekly.

**2 week cycle** – A chargeable **garden waste** collection fortnightly.

**3 week cycle** – Your **non-recyclable waste, mixed recycling and cardboard and paper bins** will move to a new alternating three-week collection cycle.

We will be sending you more information, including a leaflet with full details of the service changes in July. The leaflet should answer any questions you have, and you can find more answers to frequently asked questions on our website: [www.eastherts.gov.uk/binchanges](http://www.eastherts.gov.uk/binchanges)

Some households are entitled to extra capacity to support them with the new service. If you are eligible, you should have already been contacted about the changes, but to find out more please visit: [www.eastherts.gov.uk/extracapacity](http://www.eastherts.gov.uk/extracapacity)

